

Client Reviews

Andrew Quinn

Response Mortgage Services



5.0 out of 5

Review from Verified Client

West Yorkshire | May 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I have started to look at more investment properties and Im not too skilled in the method and the best thing to do. Andrew always helps advise me in good ways to use the money and helps me with better rates on mortgages and approaches to take.

How did Andrew help you?

He basically held my hand through everything and all of the processes seemed really easy and it seemed seamless

Have you seen the outcome you were hoping for?

Yes every time it has been what I had hoped. Andy and the team are really helpful to talk things through with.

Review from Verified Client

West Yorkshire | May 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Mortgage Renewal

How did Andrew help you?

Andrew and the team went above and beyond to help me secure the best mortgage deal possible, and to also ensure that all my questions were sufficiently answered in a clear and concise manner.

Have you seen the outcome you were hoping for?

Yes - I changed mortgage deals within a really tight timescale and was more than happy with the new deal I signed up to.

What could they have done better?

Nothing - having used Response Mortgages over the last 7 years, I have the utmost trust in the service they provide and would not hesitate to recommend or use them again.

Review from Verified Client

North Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

A portfolio investor, I always use Response Mortgages to source new loans when seeking BTL Mortgages.

How did Andrew help you?

With second-to-none advice, Andrew always delivers sound guidance and a range of product options which are perfect for the busy landlord investor. I have trusted his opinion on the BTL mortgage market since 2014 and continue to use his services today. Andrew puts up with a lot of questions on my part (!) and meets my demands with professional common sense. His is the best mortgage guidance that I have found to date.

Have you seen the outcome you were hoping for?

Andrew has an uncanny knack for delivering the right mortgage product, at the right time, and at the right deal!

What could they have done better?

Nothing, he is A1 fantastic!

Review from Verified Client

Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Renewal of mortgage and, at a later date, another renewal of mortgage and transfer of equity via solicitors.

How did Andrew help you?

He talked me and my dad through all the options and helped us select the right products.

Have you seen the outcome you were hoping for?

Absolutely. Andy was excellent at putting complicated concepts into language I understood and choosing what suited my needs. Andy also provided a very generous fee.

What could they have done better?

Nothing. The service I received was impeccable.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Wanted to remortgage and free up some capital to put into another property

How did Andrew help you?

He advised me of the best way to free up equity from my home and also the best deals on the market

Have you seen the outcome you were hoping for?

Yes was able to put the equity into my rental property and reduce what was a poor mortgage that I was stuck in due to the poor loan to value on it , putting more funds into this house enabled me to change the mortgage and reduce the payments saving me over 400 per month

What could they have done better?

From a client point of nothing everything was covered

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

When buying a house and for a remortgage transaction

How did Andrew help you?

He has arranged a mortgage for us on 2 occasions, and provided excellent advice and service

Have you seen the outcome you were hoping for?

Yes; we got a good rate and deal on the mortgages

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I was looking to purchase a house

How did Andrew help you?

He gave me great advice and helped me achieve the borrowing that I required.

Have you seen the outcome you were hoping for?

Yes I have purchased a house and on top of that I have some fantastic insurance.

What could they have done better?

Not sure as he achieved what I needed.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I have two rental properties plus my own and need to stay on top of the best mortgage deals available to me

How did Andrew help you?

Andy sends me reminders when I need to act and then prepares all the quotes for me to look at. It takes the pressure off me having to diarise and plan it.

Have you seen the outcome you were hoping for?

Absolutely

What could they have done better?

Any problems I have had have been with the mortgage providers or solicitors.

Review from Verified Client

Essex | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

For mortgage advice. The mortgage we were applying for was substantially higher than a previous that I had. Andrew was a recommendation through a friend.

How did Andrew help you?

He understood our situation and made recommendations based on our requirements.

Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Without understanding the business, I don't think anything could have been better. He always schedules a call for when our mortgage is due for renewal so that we can plan ahead, he already has in mind what mortgage would best suit our needs and if anything changes in

our circumstances then he always listens and adapts accordingly.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I was put on to Andrew when I was re mortgaging my house a far few years ago now. I was very pleased with his explanation of everything, he uses plain English and really makes sure you understand everything

How did Andrew help you?

Since my first remortgage I have had Andrews assistance in purchasing 2 rental properties and I could not be happier with the advise and helpfulness of Andrew and his full team

Have you seen the outcome you were hoping for?

Above and beyond, I have been using response mortgages for many years now and they have found unbeatable mortgage deals as well as helping with all my other financial requirements

What could they have done better?

I really don't think there is anything they could have done better All my transactions and dealings with Response are all positive

Review from Verified Client

Oxfordshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Buying new house - considering letting out the old property versus standard sale.

How did Andrew help you?

Good quality advice and numerical details at the outset, enabling me to make a realistic

review of affordability of the two options I was considering. Initially he earned no fee, this was all upfront investment on Andrew's part, though eventually he received a fee when we did complete with a new mortgage on our dream property some months further down the line.

Have you seen the outcome you were hoping for?

Yes - when it came to the new mortgage being arranged Andrew and team were available to talk things through when sale hit a couple of hurdles, and it never seemed too much trouble for them to talk things over with me. He is an excellent advisor and definitely someone I would use again next time.

What could they have done better?

Nothing - the service was excellent from start to finish.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

We found Andrew Quinn when looking to purchase our first home.

How did Andrew help you?

Andrew helped us find and setup the best Mortgage deal available along with insurance and protection. We were so pleased with their service we proceed using Andrew for advice with savings and future investments.

Have you seen the outcome you were hoping for?

Above and beyond.

What could they have done better?

Nothing! His professional approach and sound advice is second to none. I can't recommend Andrew enough to all my family and friends.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

We were looking to re-mortgage and consolidate our debts

How did Andrew help you?

Andy found us a new mortgage which saved us a considerable amount of money each month

Have you seen the outcome you were hoping for?

I had an even better outcome than I had expected when we first contacted Andy

What could they have done better?

If I'm totally honest there was nothing more Andy could have done for us

Review from Verified Client

Bristol | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I originally went to Andy about 10 years ago, needing a buy-to-let mortgage, which was slightly complicated due to my employment, the fabric of the property to be mortgaged and the fact that it was residential above a commercial unit.

How did Andrew help you?

Andrew took the time to listen to my position on risk, returns, timeframes and hassle (of changing) and quickly came up with a couple of good options tailor to my circumstances. This has repeated with each property and each remortgage.

Have you seen the outcome you were hoping for?

Yes. Over the years, Andrew has reliably, proactively contacted me at the right time, to reassess my needs, ready for the next remortgage. It's worth noting that on one occasion his advice was "stay with your current lender, direct" - even though this meant he didn't earn a commission.

Review from Verified Client

East Riding | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Having an overseas holiday home rental business, we wanted to purchase a property for holiday rental in the UK. We were looking for a commercial short term holiday rental mortgage which is a relatively rare product. Our investment advisors recommended we get in touch with Andy Quinn of Response Mortgages to ask if he could help.

How did Andrew help you?

Andy asked us a number of questions about our project and what we wanted to achieve? Very quickly, he advised of the products available on the market, the most suitable options for us, and the process we would need to go through. The advice was ideally customised to our needs, our project and our financial position throughout continuous communication.

Have you seen the outcome you were hoping for?

We followed the application process with Andy who took us through each stage diligently, efficiently and with an excellent personal service. Particularly bearing in mind, this was our first venture in the UK. The application ran smoothly and we completed the purchase and mortgage on our first UK holiday rental home. Andy also gave us the confidence we had managed to secure the best deal to suit our situation. In fact, so much is our faith and confidence in Andy's ability, that we have just completed a re-mortgage following a fixed term with an even better package than the first. All in the same diligent and timely effort.

What could they have done better?

I feel a bit unhelpful by saying I don't believe there was one aspect that Response Mortgages could have done better for us. Every aspect was dealt with. When we encountered hurdles in the financial process, Andy's strength was his creative thinking to manage these successfully. Maybe I do have something to suggest he could do better? Create a "Clone" :).

Review from Verified Client

Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Buying/moving house

How did Andrew help you?

He gave us great advice on lenders and best interest rates and which deal would work best for us. Himself and his team were always friendly and very responsive to any queries we had.

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Nothing that comes to mind.

Review from Verified Client

London | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I was looking for a mortgage to buy a place.

How did Andrew help you?

Andrew was extremely helpful in advising the best tailored mortgage to my needs. He was always available and answered all my questions and provided the relevant advice.

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Andrew and his team have followed up with me on other products and potential needs. I know they are available if I need which is what I am looking for in a financial advisor.

Review from Verified Client

Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Mortgage advice and provision.

How did Andrew help you?

Andrew Quinn has provided excellent mortgage advice and handling of mortgage provision for me personally and for my Buy To Let business over the past decade.

Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

I have never had reason to believe that the advice provided to me by Mr Quinn could be improved upon.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I was looking to receive independent advice on mortgages to move house later in the year.

How did Andrew help you?

Andy provided me a thorough overview of all of the options that are available to me. This was not limited to what I thought my options were but challenged my thinking and made other options available to me.

Have you seen the outcome you were hoping for?

Absolutely. I feel that I understand all of the options, the advantage and disadvantages for my circumstances.

What could they have done better?

Genuinely - nothing. I felt safe in Andy's hands, communication was excellent and I

understood everything presented to me. If Andy was not communicating to me his team were and they were equally efficient even contacting me on their day off to ensure matters were progressing. Above and beyond.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

A remortgage of our existing property which was originally purchased with Andrew as our financial adviser.

How did Andrew help you?

Expert advice and support with carefully consideration of our needs.

Have you seen the outcome you were hoping for?

Yes, we received a successful outcome.

Review from Verified Client

North Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I buy and sell property every few years so I need a mortgage advisor who understands my needs

How did Andrew help you?

Andrew gives relevant advice that takes into account all of my circumstances with the overall objective of saving me money! He is always contactable and is friendly and has a common sense approach. Ive used him several times and have recommended him numerous times

Have you seen the outcome you were hoping for?

Yes, Ive saved money!

What could they have done better?

Nothing

Review from Verified Client

Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

We were moving house and needed a new mortgage

How did Andrew help you?

Andrew spoke to both me and my husband at length to explain and find the best products for our needs.

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Nothing I received an excellent service

Review from Verified Client

Kent | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Needing a mortgage broker who knows the BTL market thoroughly and is attentive and thinks with your needs in mind. We have 5 mortgages, but this time Apr.20 was a simple retention deal.

How did Andrew help you?

did the leg work to get a quote on best rates etc. And works out which deal on offer works best

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Perfect as he is. He makes the whole process very easy and no stress.

Review from Verified Client

Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Unable to lend money that was required to purchase property of interest

How did Andrew help you?

He found the mortgage and amount we needed instantly

Have you seen the outcome you were hoping for?

Yes

What could they have done better?

Nothing everything has been 5 star

Review from Verified Client

East Sussex | April 2020

★★★★★ 4.7 out of 5

Advice: ★★★★★

Service: ★★★★★☆

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Need some advice on mortgages and insurance

How did Andrew help you?

Andy helped us mortgage our primary property as well as 2 buy to lets. He also found life assurance and house insurance. We have worked with Andy for around 10 years.

Have you seen the outcome you were hoping for?

Definitely

What could they have done better?

No. Andy continues to give us advice even when there is no gain for him.

Review from Verified Client

Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Needed a morgage

How did Andrew help you?

He was amazing got us one on a complicated property and fast !!!defo

Have you seen the outcome you were hoping for?

Defo

What could they have done better?

Amazing he did the best !!!!

Review from Verified Client

South Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

We were moving, but needed to release equity, keep our old house to rent out and buy our new one. Andrew was fantastic at finding us suitable mortgages and offering options and guidance on the suitable amount of equity to release.

How did Andrew help you?

Please see answer above

Have you seen the outcome you were hoping for?

Absolutelt

What could they have done better?

There is nothing I can add. We have used Andrew for remortgaging and for all our childrens' house purchases. He has always been incredibly helpful and efficient

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I needed a mortgage for my house.

How did Andrew help you?

He provided simple and sound advice. I am no expert in this field and Andy took the time to explain the various options available to me and explained their pros and cons and which them enabled me to make an informed decision.

Have you seen the outcome you were hoping for?

Yes 100%

What could they have done better?

I honestly can't think of any ways to improve the service I received.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Remortgage

How did Andrew help you?

Andrew and his team were fantastic from start to finish. They listened to our requirements, quickly found us the best deals and kept us up to date with progress regularly. The whole process has been stress free thanks to Andrew and his colleagues and we cant thank them

enough. Would highly recommend response mortgages and will definitely use them again in the future.

Have you seen the outcome you were hoping for?

Absolutely, fantastic remortgage deal and a good life Insurance policy in place. Saving us money also.

What could they have done better?

For us personally response mortgages could not have done any more. First class service and aftercare.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Remortgage on my first home and advice on buy to let mortgages.

How did Andrew help you?

Having know Andrew for the past 5+ years he has a great understanding of my circumstance and needs. We reviewed my financial position and I was given options which we then moved forward with.

Have you seen the outcome you were hoping for?

Absolutely, Andrew and his team continue to offer a second to none service. I have never known a business so well thought of by their clients and I take pride in recommending them to my friends.

What could they have done better?

It really is impossible to think of anything here. Every member of Andrews team goes above and beyond to make everything absolutely seamless and stress free.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Buying a new house

How did Andrew help you?

Got us the best offer in the market place

Have you seen the outcome you were hoping for?

Yes

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Change mortgage

How did Andrew help you?

Helped find the right mortgage for us.

Have you seen the outcome you were hoping for?

Yes, great service, replies to emails very efficiently.

What could they have done better?

Nothing all went great.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

We were living in rented accommodation but the dream was to buy our own home. This seemed impossible. A friend suggested using a Mortgage Adviser to see what our options might be and recommended Andrew.

How did Andrew help you?

He spoke with us to confirmed our current situation. He presented a few different options for us to consider and provided all the information we would need. We made our own decision on the route we wanted to take, with no pressure from Andy. He even suggested numerous times that if we weren't 100% happy with the mortgage, the property or any part of the transaction, then we were under no obligation or pressure to progress. Ultimately Andy acquired the mortgage offer we that fitted us and that we chose. Andy has also provided advice on the insurance products available to us to cover in case of anything unforeseen arising in the future. Finally, Andy recommended a Conveyancing service, who has been absolutely fantastic too. Andy has been very attentive, without adding any unwanted pressure and worked around our own availability for calls, having the majority of our calls during the evening and we'll outside of normal working hours.

Have you seen the outcome you were hoping for?

We certainly have. We have had our mortgage offer, found and made an offer on a property and now in the final stages of completion.

What could they have done better?

Nothing at all.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

We were looking for a financial advisor for our mortgages and insurances .

How did Andrew help you?

Andrew provided us with the best deals for our mortgages and re mortgage.

Have you seen the outcome you were hoping for?

Yes , we are very happy with the advice too .

What could they have done better?

We feel that Andrew and his team were very thorough and kept in touch with us on a regular basis .

Review from Verified Client

West Sussex | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I wanted to invest in a buy to let property.

How did Andrew help you?

Andrew Quinn helped me been successful for a buy to let loan.

Have you seen the outcome you were hoping for?

Yes & more.

What could they have done better?

Nothing better, I still use Andrew and his team for there services.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

Moved house and needed a new mortgage

How did Andrew help you?

Andrew helped from start to finish including getting the correct mortgage for us and fully explaining everything so we understood, to getting us insurance and again making sure we were getting all the protection we needed.

Have you seen the outcome you were hoping for?

Absolutely

What could they have done better?

Nothing.

Review from Verified Client

West Yorkshire | April 2020

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a financial adviser?

I have worked with Andy for sorting out my mortgages each time they come off of a fixed term. Andy and his team do a great job of advising me what is available and then dealing with all the paperwork and ensuring everything happens when it should. It saves me an enormous amount of time and I have complete trust in the recommendations he puts to me.

How did Andrew help you?

Andy has helped me move mortgages onto the best deals available when they come up for renewal for many years. He has also helped me sort a mortgage on a second property in more usual circumstances and they worked with another member of my family to enable them to buy the house they were renting. They had particularly difficult circumstances.

Have you seen the outcome you were hoping for?

Every time. I wouldnt go anywhere else! Andy and his team contact me before my mortgages are due to get the ball rolling so I dont even have to think about anymore.

Review from Verified Client

Yorkshire | August 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Help with obtaining a mortgage.

How did Andrew help you?

With advice re mortgage and updating on the anniversary of each deal.

What is your current situation? Have you seen the outcome you were hoping for?

Yes. The mortgage was put in place and the property purchased.

What could they have done better?

The adviser did exactly as agreed and the result was what was asked for.

Review from Verified Client

West Yorkshire | August 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage advice.

How did Andrew help you?

I had used Andy Quinn previously for my home mortgage, I. Wanted to get into the buy to let market so asked him to check what kind of deals were available. This man really checks everything, came back to me with much more than I'd asked for. Great service, professional, efficient and highly recommended.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, very satisfied.

What could they have done better?

Really can't think of anything as he exceeded my expectations

Review from Verified Client

North Yorkshire | August 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

As a professional landlord, I am always requiring new BTL lending or refinancing deals for existing properties.

How did Andrew help you?

Andrew and his team listen to my requirements and look at the whole of market to find the best lender at the most cost effective rate.

What is your current situation? Have you seen the outcome you were hoping for?

Andrew and his team have never failed yet to provide me with the best lender for my needs. We have undertaken four deals this year so far and he has negotiated and delivered on every one.

What could they have done better?

I am totally happy with the service I receive. My emails are answered promptly, the advice I receive is appropriate for my needs and many times I receive service above and beyond a normal broker service

Review from Verified Client

West Yorkshire | August 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I wanted to purchase a new house.

How did Andrew help you?

Andy helped me to raise equity on existing property to purchase before selling my existing properties.

What is your current situation? Have you seen the outcome you were hoping for?

Absolutely.

What could they have done better?

Very good advise from start to finish

Review from Verified Client

West Yorkshire | August 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Value: ★★★★★

Service: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

i wanted to invest in more than one property and needed professional advise and support.

How did Andrew help you?

gave me a range of options and guided me through the legal requirements.

What is your current situation? Have you seen the outcome you were hoping for?

100%.

What could they have done better?

all the staff are efficient and helpful - cant really improve on what i have had

Review from Verified Client

West Yorkshire | August 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Andrew was recommended to me by my previous broker who was retiring in 2010.

How did Andrew help you?

Andrew has helped me with various mortgage requirements varying from residential and buy to lets and mho properties. He has always been an absolute pleasure to deal with and explained all options clearly and thoroughly and securing the best mortgage deals for me every time.

What is your current situation? Have you seen the outcome you were hoping for?

Andrew has always secured the mortgages on the terms we were required and have always been extremely satisfied with him and his team's efficiency.

Review from Verified Client

London | July 2018

★★★★★ 4.7 out of 5

Advice: ★★★★★

Value: ★★★★★☆

Service: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Financing and re-financing properties.

How did Andrew help you?

Identified products and guided the process through.

What is your current situation? Have you seen the outcome you were hoping for?

yes.

Review from Verified Client

West Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

New mortgage required.

How did Andrew help you?

Arranged everything in a swift, professional, pain-free way.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

I couldn't possibly think of anything, there were hitches and hiccups from the lenders' side but my advisor, Jorgi Bradley, was tenacious and determined. She saved me all the angst and worry and I can't thank her enough for a brilliant service.

Review from Verified Client

Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I wanted someone to help me sort existing my mortgage out, plus borrow extra money to finance the purchase of my new business premises.

How did Andrew help you?

Andrew found me a great mortgage which sort both my personal and business requirements.

What is your current situation? Have you seen the outcome you were hoping for?

Certainly have!.

What could they have done better?

Honestly, nothing!

Review from Verified Client

West Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We'd come to the end of our fixed mortgage and wanted a new deal.

How did Andrew help you?

Found us a product that saved us 40% on our monthly payments.

What is your current situation? Have you seen the outcome you were hoping for?

Very much so!.

What could they have done better?

Nothing really, it was a very straightforward and easy process with minimal paperwork.

Review from Verified Client

Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Advice on change of mortgage.

How did Andrew help you?

He gave me tips and advice on the best mortgage for me.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

West Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We have a Buy To Let property and required a mortgage.

How did Andrew help you?

Andrew was extremely helpful and very knowledgeable, he managed to find an amazing deal on our mortgage. Then after taking all my paperwork, he got the mortgage sorted without any hassle. I would highly recommend Andrew if you are looking for advice on a new or existing mortgage.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, absolutely. We secured the mortgage and Andrew managed the whole process, very simple and quick and also saving me what I consider a very significant amount of money each month.

What could they have done better?

Nothing. I have used Andrew for a number of years now and always recommend him to friends and family. My only suggestion is that people use him!

Review from Verified Client

West Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

First time buyer and no idea where to start!.

How did Andrew help you?

He arranged our first ever mortgage and has just dealt with our renewal.

What is your current situation? Have you seen the outcome you were hoping for?

Yes 100%.

Review from Verified Client

West Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I am self employed albeit now a good sized SME and needed help steering through both a self build mortgage and also a more traditional mortgage.

How did Andrew help you?

He took the hassle away from me, dealt with it well and came back with the products I needed in a market that was a little tough they at the time.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing. He told me what he did and did exactly that.

Review from Verified Client

West Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Help with a Self build mortgage.

How did Andrew help you?

he was fast , efficient and sold me a product that i was happy with.

What is your current situation? Have you seen the outcome you were hoping for?

More than happy with the outcome.

Review from Verified Client

West Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

My mortgage was up for renewal and the rates with my current provider would have meant an increase in my monthly payments.

How did Andrew help you?

He advised the best rates available for moving my mortgage and gave me several options.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, we are very happy.

What could they have done better?

I don't think they could have done any better. The communication and service was superb and the whole case was dealt with professionally by all the team at Response Mortgages.

Review from Verified Client

North Yorkshire | July 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying a house and buy to let.

How did Andrew help you?

He has researched mortgage products that suit our circumstances. He also helped us to move when a buyer withdrew. This would not have been possible without his knowledge and experience.

What is your current situation? Have you seen the outcome you were hoping for?

Yes. He has exceeded our expectations through his proactive support, keeping us informed

and ensuring we have a good outcome.

What could they have done better?

Can't think of anything. He provides excellent service and very good value

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We were looking for a buy to let mortgage.

How did Andrew help you?

By choosing the best product for us in a helpful and informative manner.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I have used Andrew Quinn on numerous occasions, for Buy to let advice, re-mortgages and purchases on residential properties.

How did Andrew help you?

Andrew always provides pragmatic straightforward advice but beyond the basic advice I've sometimes needed he has been able to think of creative solutions to the problems presented to him, he has always been available to discuss options and his extensive knowledge of the mortgage market has meant that we've been able to get some great deals. I have recommended Andrew to clients, friends and family, so many in fact that I've lost count of the number, every one of them has commented on the professionalism and expertise that

Andrew and his team have displayed making the whole process much simpler and reducing hassle as well as ensuring the job gets done right.

What is your current situation? Have you seen the outcome you were hoping for?

Always diligent and professional, I can't recommend Andrew and his team enough.

Review from Verified Client

Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Needed a new mortgage deal and life insurance.

How did Andrew help you?

Clear advice throughout, friendly and helpful.

What is your current situation? Have you seen the outcome you were hoping for?

Got a great deal!! Really happy with the advice and the product, I always recommend Andrew without hesitation to all my friends and family.

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I was looking to re-mortgage two properties with a view to re-invest into an extension. Andrew and his team were recommended to me.

How did Andrew help you?

Andrew and his team went over and above to accommodate me. This was through creating a significant saving on one of my properties and releasing equity on another. They helped and supported me through the whole process which was so refreshing and pleasing for me. To the point now I have recommended Andrew and his team to a number of friends and

colleagues.

What is your current situation? Have you seen the outcome you were hoping for?

The manner and the going over and above attitude of Andrew and his staff to benefit me is the most pleasing. I am now in a better financial state due to the amendments to my mortgages and I have an extension been built too!.

What could they have done better?

I am 100% happy with the service I have received and recommend Andrew and his team to anyone.

Review from Verified Client

North Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I was looking to purchase my first home and needed some help and guidance and for someone to take care of the administration for me.

How did Andrew help you?

Very professional, great advice. Andy was able to find me a Mortgage that I wouldnt have been able to access myself as a normal customer. Andy took care of all of the paperwork and help me to progress the mortgage quickly and efficiently to ensure that I could move into my new home as soon as possible.

What is your current situation? Have you seen the outcome you were hoping for?

Absolutely yes!!.

What could they have done better?

Nothing at all - Everything was great!!

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying my first home and wanting to take out life insurance and home insurance.

How did Andrew help you?

Provided a whole of market review getting me the best deal on my mortgage whilst ensuring my insurance needs were met - all at a good cost.

What is your current situation? Have you seen the outcome you were hoping for?

Yes in my new home with the cover I needed.

Review from Verified Client

North Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Buying my first home on my own and wasnt sure where to start. Low income and wanted it the process to be as simple as stress free as possible for me.

How did Andrew help you?

First time buyer with quite a low income and Andy found me the best rate available which was manageable for me And provided such a easy efficient service.

What is your current situation? Have you seen the outcome you were hoping for?

Yes couldnt recommend more.

Review from Verified Client

North Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Needed several mortgages.

How did Andrew help you?

Arranged mortgages.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

Review from Verified Client

Merseyside | June 2018

★★★★★ 4.7 out of 5

Advice: ★★★★★

Value: ★★★★★☆

Service: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Needed a new mortgage.

How did Andrew help you?

Found good deals and gave good advice.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

No

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I went to Andy when my bank had declined me.

How did Andrew help you?

Andy looked at my credit report (which wasn't great) and found me the best mortgage available. He also reviewed my life insurance and made it more appropriate.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

All great, fantastic service

Review from Verified Client

South Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Banks and building societies make things very difficult when making enquiries for a mortgage.

How did Andrew help you?

Sourced a mortgage without loads of unnecessary paerwork.

What is your current situation? Have you seen the outcome you were hoping for?

Got mortgage that I required.

What could they have done better?

Response mortgages were very professional from start to finish.

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

My wife and I were moving house and needed a larger mortgage. A few years down the line I then needed advice, help and a mortgage with purchasing a commercial property.

How did Andrew help you?

At every point Andrew and his team were great, extremely knowledgeable and a friendly helpful service.

What is your current situation? Have you seen the outcome you were hoping for?

We certainly have seen the right outcome, we couldnt be happier! I will be recommending Andrew and Response Mortgage Services at every opportunity!.

What could they have done better?

N/A

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

Mortgage and subsequent re-mortgage.

How did Andrew help you?

Andy understood I have little available time so made the process as smooth and admin-free for me as possible.

What is your current situation? Have you seen the outcome you were hoping for?

Yes. Andy made the process very quick and easy and got a decent deal in the circumstances which I was happy with.

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We originally got in touch with Andy when we were purchasing our first home. We then got back in touch when we moved house, and then once more when our fixed rate mortgage deal came to an end.

How did Andrew help you?

Andrew gave us confidence that we were getting the best deal. We found buying our homes to have been quite stressful and it was nice having Andrew to turn to as it always felt like he was firmly on our side.

What is your current situation? Have you seen the outcome you were hoping for?

Yes, for all three times we have used Andrew for our mortgage needs. Our options were always clearly presented, and the fees we would be charged were presented upfront.

What could they have done better?

I've been very happy with the services I've received and have no recommendations at this time.

Review from Verified Client

West Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

We needed to mortgage / remortgage.

How did Andrew help you?

Andy and his team have helped us through mortgage, remortgage and life insurance needs.

What is your current situation? Have you seen the outcome you were hoping for?

Absolutely. Andy and his team are superb. They went above and beyond to find exactly the right products each time and made it feel as though nothing was too much trouble. They keep in touch, are great to deal with and are superb in their knowledge of the markets.

What could they have done better?

Nothing!

Review from Verified Client

South Yorkshire | June 2018

★★★★★ 5 out of 5

Advice: ★★★★★

Service: ★★★★★

Value: ★★★★★

What were the circumstances that caused you to look for a Financial adviser?

I was re-mortgaging my property and wanted some advice.

How did Andrew help you?

Andy and the team were fantastic, they dealt with my enquiry in a stress free, professional

way.

What is your current situation? Have you seen the outcome you were hoping for?

Yes.

What could they have done better?

Nothing
